Agenda Item 6

Report to: Adult Social Care and Community Safety Scrutiny Committee

Date: **14 June 2012** 

By: Director of Adult Social Care

Title of report: Annual Review of Community Safety Performance, Priorities and

Issues.

Purpose of Report: To update the Committee on performance in relation to

community safety in 2011/12 and the priorities and issues for

2012/13 highlighted in the Partnership Business Plan

#### **RECOMMENDATIONS**

#### The Committee is recommended to:

1. Consider and comment on performance in 2011/12 and the priorities and issues identified for 2012/13

2. Identify any issues the Committee wishes to include in its future work programme.

#### 1. Financial Appraisal

- 1.1. There are no specific financial implications arising from this report. The Safer Communities budget position for 2012/2013 is more positive than originally anticipated due to staffing underspends from turnover and vacancies and the ability to carry forward the Local Area Agreement (LAA) accrual.
- 1.2. The forecast position for 2013/2014 is a £21k underspend. The 2014/2015 position shows a deficit of circa £255k. From 2013-14 the specific community safety grant fund will cease, as responsibility for funding community safety partnerships will then transfer to Police and Crime Commissioners.

#### 2. Introduction

- 2.1 The County Council has agreed the following policy steer relating to community safety: Work with partners and the Police and Crime Commissioner to strategically lead continuous improvements across the whole community safety agenda.
- 2.2 The County Council's priorities for community safety are set out in the Community Safety Portfolio Plan, attached at appendix 1 of this report. Since this Portfolio Plan was agreed, the East Sussex Safer Communities Partnership Business Plan 2012/13 has been agreed by the partnership and is attached at appendix 2 of this report.

#### 3. National Context

3.1 As mentioned in 1.2 above, the introduction of Police and Crime Commissioners in November 2012, and Police and Crime Panels, will introduce significant change to local authorities and Community Safety Partnerships in East Sussex. For example, grant funding previously directed to the local authority will be given to Police and Crime Commissioners. This will inevitably mean significant changes to commissioning arrangements for community safety

services and changes to the partnership working arrangements. The impact will be dependent upon how the Police and Crime Commissioner chooses to conduct their business, within the range of options open to them.

#### 4. Performance Summary

- 4.1 Crime overall has reduced during 2011/12 in East Sussex by 3% when compared to the previous year, building on significant reductions over the previous 7 years. Further success has been achieved across a significant range of community safety and substance misuse indicators.
- 4.2 During 2011/12, domestic burglary increased in East Sussex by 22%. The increase in burglary could be seen as an indicator of the impact of the recession on communities. East Sussex has, however, seen some of the largest reductions in acquisitive crime over the last 7 years and the comparative levels of burglary in East Sussex compared with similar areas are still fairly low.

#### 5. Partnership Priorities for 2012/13

- 5.1 Each year, the Safer Communities Partnership undertakes a joint Strategic Intelligence Assessment to examine the emerging trends in relation to community safety and to inform the business plan priorities for the coming year. This year the priorities for the Partnership are:
  - Reduce the health and social harms caused by alcohol misuse, underage drinking and drinking in the Night Time Economy
  - Improve identification and multi-agency response to people most at risk from anti-social behaviour (ASB) and hate incidents (HI)
  - Improve identification of people most at risk from domestic abuse and deliver effective multi-agency responses
  - Reducing drug related offending, supporting people to live drug free lives whilst reducing harm for those who continue to use drugs
  - Identify and respond to the needs of offenders that make up the integrated offender management cohort to ensure that effective multi-agency responses are in place that reduce the likelihood of further offending
  - Relevant partners to be involved in and support the work of the Families with Multiple Problems project
  - To understand the community safety concerns of residents, to be clear about how we
    deal with them and have a co-ordinated plan for telling the community what we are doing
    to address their issues

#### 6. Current Community Safety Issues for East Sussex in 2012/13

6.1 There are a number of issues that the partnership will need to address during 2012/13 including the arrival of Police and Crime Commissioners in November, the impact of the recession on levels of acquisitive crime and the potential effects of the Welfare Reform Bill on further increases in crime. The Partnership will also be continuing to implement the changes required as a result of the Central Services Review, with a view to developing more integrated working arrangements with Police, Fire and Rescue and Probation services.

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# **Community Safety**

# Portfolio Plan 2012/13 - 2014/15

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# **Strategic Direction**

#### **Introduction by Lead Member**

- 1. The Safer Communities Team, supports the Safer Communities Partnership and the Drug and Alcohol Action Team Board in East Sussex in striving to ensure people and communities are safe and secure. The Safer Communities Partnership is the key strategic partnership in overseeing the plans to tackle crime, disorder, anti-social behaviour, reoffending and substance misuse. We continue to work to reduce crime and focus our activity on the key community safety priority areas for East Sussex as chosen by the partnership. The partnership priorities for 2011/12 are: Alcohol, Anti-social behaviour, Domestic Abuse, Drugs, Re-offending, Road Safety and Communications.
- 2. We will continue to work in partnership to maintain the current performance in crime reduction during challenging economic times and the challenging financial circumstances that we currently face. To do this, we have to review the way that we provide our services. A recent review of the East Sussex Safer Communities Partnership structure resulted in improved efficiencies and delivered savings.
- 3. The introduction of Police and Crime Commissioners in November 2012 and Police and Crime Panels will introduce significant change to local authorities and Community Safety Partnerships in East Sussex, for example, grant funding previously directed to the local authority will be given to Police and Crime Commissioners. This will inevitably mean significant changes to commissioning arrangements for community safety services and changes to the partnership working arrangements. The impact will be dependent upon how the Police and Crime Commissioner chooses to conduct their business, within the range of options open to them.
- 4 It is important that the Council begins to prepare for the introduction of the Police and Crime panels, and to work with community safety partners to plan a transition process which achieves the best outcomes for East Sussex residents.
- 5 In 2011, the East Sussex County Council Safer Communities Team transferred to Adult Social Care. This move brought with it a range of opportunities for both Adult Social Care and the Community Safety team to work together across health, community engagement, performance and commissioning agendas. Such as, closer working between The Multiagency Safeguarding Adults at Risk Board and the Domestic Homicide Reviews.
- 6 This portfolio plan represents the work undertaken by the Safer Communities Team. The work of the Safer Communities Team is determined by the Safer Communities Steering Group and the Drug and Alcohol Action Team Board and its structures.



Lead Member(s): Councillor David Elkin

#### Services

- 7. The portfolio plan brings together the four year plan for all services in the East Sussex Safer Communities Team. The East Sussex Safer Communities Team co-ordinates, supports and makes a significant contribution to the delivery of the strategic work of the East Sussex Safer Communities Partnership and the East Sussex Drug and Alcohol Action Team Board.
- 8. The team, working through the Safer Communities Steering Group ensures best practice is shared across the County and that economies of scale for service provision have been realised. The team also works to ensure that the low levels of crime in East Sussex are better communicated to raise levels of public reassurance.
- 9. The **Safer Communities Team** supports the strategic planning for the Safer Communities Partnership and Drugs and Alcohol Team (DAAT) by leading on the following: policy and project work; performance management of the Partnership plans and drug and alcohol treatment monitoring programme; providing the annual adult and young persons substance misuse needs assessments; commissioning (in partnership) community safety services including the Sexual Assault Referral Centre, Anti Social Behaviour Support Service, Independent Domestic Adviser Service (IDVA) including producing data for service contract management. In addition the team co-ordinates the community/service user engagement, consultation and communications work of the Partnerships; organises and manages the Multi Agency Risk Assessment Conferences (MARAC) for high risk victims of domestic abuse and Domestic Homicide Reviews.
- 10. The following services are commissioned to deliver the Safer Communities and Drugs and Alcohol Team partnership outcomes. The Safer Communities Team lead and / or facilitate these arrangements for the East Sussex partnership:

#### • Independent Domestic Violence Advisor Service

From April 2012 the Council will let a new three year contract for the provision of an Independent Domestic Violence Adviser Service, on behalf of the East Sussex Safer Communities Partnership. Independent Domestic Violence Advisers provide advice, support and advocacy to adults who are at risk of serious harm from domestic abuse. The work of Independent Domestic Violence Advisers forms part of the multi-agency work to tackle domestic abuse, particularly the Multi Agency Risk Assessment Conferences (MARAC). This work primarily focuses on safeguarding where it has been established that there are indicators that serious harm, for example serious injury, psychological damage or homicide, are present.

• Support Service for high risk victims of Anti-Social Behaviour and Hate Crime As part of a new victim centred approach to tackling crime and anti-social behaviour, East Sussex County Council has commissioned a support service, for those who have been identified as being at risk, as a result of their exposure to serious or persistent abuse or harassment from other members of the community. The service aims to reduce the level of distress experienced through a range of practical measures and emotional support and forms part of a multi-agency approach.

#### Sexual Assault Referral Centre

East Sussex County Council is part of a pan-Sussex commissioning consortium for a Sexual Assault and Referral Centre, based in Crawley and with aftercare support and psychological therapies delivered by local organisations. The Sexual Assault Referral

Centre is available to victims of rape or sexual assault, over the age of 14. The service includes specialist forensic examination, dedicated support workers to provide advice and a listening ear, sexual health services and support through the criminal justice system.

#### Adult Drug and Alcohol Treatment Services

The commissioning function for adult drug treatment services is undertaken in the Joint Commissioning Unit in Adult Social Care. The Safer Communities Team supports the strategic planning for the Drug and Alcohol Action Team.

Treatment for drug misuse is provided by Sussex Partnership NHS Foundation Trust and CRI. The services provided by local Community Substance Misuse Teams include the Criminal Justice Integrated Team (CJIT) which works specifically with drug misusing offenders. There are service hubs in Eastbourne and Hastings, and a range of satellite, outreach and 'shared care' services that extend across rural East Sussex.

The Safeguarding With Intensive Family Treatment (SWIFT) service is delivered through Children's Services. SWIFT provides a specialist service for families with adults who have a drug or alcohol treatment need who are in the child protection process.

HMP Lewes substance misuse service is currently being recommissioned, following the transfer of resource for all drug treatment from the Ministry of Justice to the Department of Health. A competitive process will award a contract for redesigned services during 2012.

Residential treatment for drug and alcohol misuse is commissioned through the Adult Social Care budget.

The Community Alcohol Team in East Sussex is provided by a voluntary sector organisation, 'Action for Change'. The service provides 'tier 2' specialist advice and information, and 'tier 3' non-residential structured treatment interventions. The Community Alcohol Team works closely with the police, courts, probation and local prison to deliver services for offenders. The Community Alcohol Team has service hubs in Eastbourne and Hastings, and provides a service that is based in primary care settings across East Sussex.

- 11. It should be noted that the commissioning function for adult drug and alcohol treatment services is undertaken through the Joint Commissioning Unit in Adult Social Care. The commissioning function for young people's substance misuse drug treatment services is undertaken in Children's Services.
- 12. The community safety partnership priorities are cross cutting and the following plans support the delivery of the broader Community Safety agenda:
  - Children Services Portfolio Plan; Under 19's Substance Misuse Treatment Service; Targeted Youth Support; Youth Justice; Schools.
  - Economy, Transport and Environment Portfolio Plan; Trading Standards, Road Safety
  - Adult Social Care Portfolio Plan; Safeguarding Vulnerable Adults, Prevention of Abuse Strategy

 Public Health support community safety objectives in the work they undertake to tackle the wider determinants of health and supporting healthy lifestyles e.g. reducing alcohol consumption.

# **Policy Steers**

- 13. Policy steers set out the priorities for each department within East Sussex County Council. The policy steer for Community Safety is:
  - ❖ Work with partners and the Police and Crime Commissioner to strategically lead continuous improvements across the whole community safety agenda.

# **Policy Steer 1**

Work with partners and the Police and Crime Commissioner to strategically lead continuous improvements across the whole community safety agenda.

### **Policy overview**

- 1.1 In 2009 the East Sussex Safer Communities Partnership began a review of its work and structures, which looked at ways the partnership can build on its strong performance, improve efficiency and deal with increasing financial pressures. The planned direction includes reduced dependency on grant funding for the Independent Domestic Violence Advisor Service and the mainstreaming of some services and staff costs delivering a £235,496 per annum saving.
- 1.2 Preparations for the Police and Crime Commissioner are being made across East Sussex. Part of these preparations will include further work with Sussex Police, East Sussex Fire and Rescue Service, and Surrey and Sussex Probation Trust around the East Sussex Safer Communities service offer and the role of the Safer Communities Team within that. This work will conclude in March 2012, following which any proposals relating to the role and function of the Safer Communities Team and associated activity will be reported to the Chief Officer Management Team and Lead Member for approval.
- 1.3 Every year, the East Sussex Safer Communities Partnership undertakes a strategic assessment of community safety in order to select priorities for joint work and plan activity for the forthcoming year. The priorities selected by the partnership need to be based on analysis of data and residents' perceptions of crime, anti-social behaviour and substance misuse. These priorities guide the work of the Safer Communities Team and are reflected in the annual Community Safety Agreement. The priorities selected by the Partnership for 2011/12 are:
- Reducing the harm caused by alcohol
- Reducing the incidents and impact of anti-social behaviour (including where it is motivated by hate) on victims and communities in East Sussex.
- Reducing domestic abuse and the risks faced by those experiencing domestic abuse.
- Reducing the harm caused by drugs
- Preventing and reducing re-offending
- Improving road safety
- Improving communications and perception of community safety
- 1.4 The focus of community safety work for 2012/13 and the outcomes the partnership wants to achieve will be agreed on the 9<sup>th</sup> February 2012.
- 1.5 In addition to the annual strategic assessment, the Safer Communities Team has undertaken some detailed assessments of needs focusing on specific needs groups or crime types. In 2010 a needs assessment for domestic abuse and sexual violence was completed and drew together findings from national and local research and best practice guidance, as well as the findings from a series of focus groups carried out across East Sussex. The recommendations from this needs assessment included:
  - Prioritisation of MARACs as an effective multi-agency response to those at most risk of harm from domestic abuse.
  - Continued availability of Independent Domestic Violence Advisers who can support people at risk from domestic abuse to become safer, including advice and support through civil and criminal legal remedies.

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- Sustained provision of a Sexual Assault Referral Centre, including access for victims of rape and sexual assault to bespoke aftercare and counselling
- 1.6 A Joint Strategic Needs Assessment on Alcohol was produced for East Sussex in 2009. The findings of this needs assessment and the annual assessments of community safety led to a number of recommendations which formed the basis of the revised East Sussex Alcohol Harm Reduction Strategy, which covers the period 2009 to 2012 and is delivered through annual action plans. A new national alcohol policy is expected at the end of 2011. These changes will need to be incorporated into the annual action plan. The recommendations included:
  - Developing Partnership initiatives which will build a safer night-time economy and promote culture of more sensible drinking, preventing people from becoming vulnerable to crime
  - Helping harmful drinkers to change their drinking patterns to improve their physical and mental health and to address alcohol related offending behaviour
  - Increasing the number of people who enter alcohol treatment and an increase in the percentage of people who leave alcohol treatment in a planned way
  - Further development of a whole family response to alcohol issues will protect children and, where appropriate, keep family units together
  - Developing targeted promotion of alcohol communications to ensure that people know the effect of drinking on their health and wellbeing and where to go for advice and support
- 1.7 National Strategies are refocusing drug and alcohol treatment towards 'recovery'. The emphasis is on enabling people to complete treatment, free from dependence on drugs or alcohol. The East Sussex Health and Social Care Commissioning Strategy for Substance Misuse describes what the DAAT partnership wants to achieve. An annual 'treatment plan' is developed each year to describe how the next priorities in the strategy will be implemented, drawing on additional business intelligence in annual needs assessments. Running from April to the following March, the DAAT's Joint Commissioning Group is responsible for approving these plans.
- 1.8 An anti-social behaviour needs assessment was also conducted in 2010 and involved consultation with East Sussex residents who had been victims of anti-social behaviour. Recommendations from this needs assessment included:
  - Improvements should be made to the way information about anti-social behaviour is gathered and shared between partner organisations within the Safer Communities Partnership.
  - All agencies should assess the degree to which victims of anti-social behaviour are distressed or are at risk.
  - A dedicated support service for those identified as being at risk should be introduced.
- 1.9A Reducing Re-offending Needs Assessment has been used to develop a reducing re-offending action plan. More work on the needs assessment in relation to women offenders and offenders aged between 18 and 25 who are part of friendship groups will be undertaken in 2012/13.
- 1.10 We are also developing a more joined up approach to prevention, notably with East Sussex Fire and Rescue Service (ESFRS) and Public Health. This will be a cross cutting approach to ensure we are making appropriate and early interventions across the different aspects of the community safety agenda. We are already exploring

opportunities to use the ESFRS community profiling tool more broadly and are taking forward specific actions in relation to increasing referrals to the ESFRS Fire Safety Scheme. The preventative approach will also link to other joint work streams already underway such as the Ageing Well project in Rother. East Sussex County Council, Sussex Police, ESFRS, Rother District Council and a number of other partner agencies are working with older people in Rother to identify priorities and opportunities for improving wellbeing, using available local assets.

#### **Data Tables**

1.11 The table below sets out the cost drivers, associated performance measures and budget information for each service area for this policy steer.

Service Name Community Safety including Drugs and Alcohol.								
Cost drivers								
Unit Costs	East Sussex 2009/1	Sussex Bench		10		ast ussex 010/11		
These services are jointly commissioned by the East Sussex Safer Communities Partnership  Independent Domestic Violence Advisor Service  Support Service for high risk victims of anti-social behaviour and hate crime  Sexual Assault Referral Centre (Pan-Sussex)							(	93,000 34,000 66,000
Performance Measures	2010/11 Outturn	2011/12 Target	2011/12 Est. RAG	201: Targ	2/13 get	2013/1 Target		2014/15 Target
Proportion of medium and high risk victims of domestic abuse engage with the Independent Domestic Violence Advisor Service	30%	30%	G	30%	, 0	30%		30%
Proportion of Independent Domestic Violence Advisor Service users reporting improved safety	80%	80%	G	80%	, 0	80%		80%
Proportion of "Safe from Harm" Service Users reporting reduced risk from anti-social behaviour		80%	G	Tbc		Tbc		Tbc
Produce a Community Safety Agreement for the Safer Communities Partnership	N/a	N/a		May 201		N/a		N/a
Evaluate the pilot support service for high risk victims of anti-social behaviour and hate crime	N/a	N/a		July 201		N/a		N/a
Working in partnership, establish a the shadow Sussex Police and Crime Panel	N/a	N/a		July 201				
Working in partnership, ensure the East Sussex Safer Communities Partnership supports the PCC election process and PCC induction process as appropriate	N/a	N/a		Jan 201				

Working in partnership, ensure East Sussex supports the transition programme for the arrival of the PCC, through membership of the Sussex	N/a	N/a	March 2013	
Transitions Board				

Revenue	2010/11 Budget	Annual Change	2011/12 Budget	Annual Change	2012/13 Budget	Annual Change	2013/14 Budget	Annual Change	2014/15 Budget
	£'000	%	£'000	%	£'000	%	£'000	%	£'000
A Budget Net	878	(0.7)	884	(27.5)	641	1.7	652	(0.6)	648
B Income or specific grant	582	(45.5)	317	(69.4)	97	(36.1)	62	-	62
C = A+B Gross budget	1,460	(17.7)	1,201	(38.6)	738	(3.3)	714	(0.6)	710

Service review implementation	The Community Safety Partnership arrangements were reviewed over the last two years ( 2009-2011) outcomes have informed the strategic direction of this plan.
Service reviews planned	Part of the preparations for the introduction of the Police and Crime Commissioner will include further work with Sussex Police, East Sussex Fire and Rescue Service, and Surrey and Sussex Probation Trust around the East Sussex Safer Communities service offer and the role of the ESCC Safer Communities Team within that.

# **Analysis**

- 1.12 Customers of the Safer Communities Team include all members of the Safer Communities Partnership, County Council Departments and residents of East Sussex and users of services. Many organisations within the Safer Communities Partnership complete engagement activity to assist in the identification of the service expectations and priorities of the public of East Sussex. The partnership uses the Sussex Police Neighbourhood Survey in order to understand the views and perspectives of the residents of East Sussex. Residents views are also gathered in Street briefings and meeting the people events arranged across the county by partners.
- 1.13 A timetable of the consultation activities at an East Sussex and District and Borough level has been compiled in order to make best use of the various community engagement processes that exist across the partnership. However, it is acknowledged that a key area where improvements can be made is in the way the views of residents and service users are collated and shared amongst key partners. Through sharing of data and improved coordination we can reduce duplication in public engagement. We will also use existing engagement to ensure we know they key local priorities and can feed this into the new Police and Crime Commissioner (PCC) arrangements.
- 1.14 The PCC will be responsible for identifying, engaging and representing the communities within Sussex. There will be a need for the PCC to be fully aware of the views and needs of local communities within East Sussex. It is likely that the PCC will have their own mechanisms for this, but it is also anticipated that there will be a key role for the East Sussex Safer Communities Partnership to be clear of the priorities of residents

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of East Sussex, based on the range of consultation we already complete. As such this is a key area of activity going forward.

1.15 The following section of this plan describes the different Safer Communities workstreams, current activity and performance. All of these workstreams are delivered in Partnership. The Safer Communities Team undertake a range of functions in support of their delivery as described on page 4 paragraph 9.

#### Alcohol

1.15 Across East Sussex a broad spectrum of agencies and organisations are carrying out and planning interventions targeting alcohol misuse. A few are specialist substance misuse agencies, but the majority are universal agencies and organisations that realise that alcohol misuse has a negative effect on their main business objectives and respond accordingly, for example Sussex Police and East Sussex health services.

Alcohol Treatment service user views are gathered through regular focus groups with service users and feedback forms. The feedback is reported to the commissioners and service provider's management team and provides an opportunity for continuous improvement and developing the alcohol treatment service.

Feedback from service users involved in focus groups during 2010/11 included requests for:

- More structured activities at different times of the week
- Getting training for volunteering and group activities started more quickly
- More opportunities for self-help and peer support
- More support with training and employment
- Better promotion of alcohol services in lots of different settings

Work is currently being undertaken to collate alcohol related performance management information from partnership agencies, to be drawn together into a quarterly report that will help inform the Alcohol Steering Group. Improvements have been seen with 63.2% of adults to leave treatment from the East Sussex Community Alcohol Team in a planned way, exceeding the target of 50% in 2010/11. Challenges include:

- The 1,610 alcohol-related hospital admissions per 100,000 population in 2010/11.
   This is an 11% increase from the rate in 2009/10 (1,448 per 100,000 population), and
- In the 12 months to October 2011 160 young people presented to A&E under the influence of alcohol, of which 10 (7.5%) were re-admissions. However, the first admission for this group of 10 may have been prior to this 12 months overall figure.

#### Anti-Social Behaviour (ASB)

1.16 Recent findings from the Local Neighbourhood Survey conducted by Sussex Police shows that more than a third of the identified priorities by East Sussex respondents were anti-social behaviour, the main concerns being drunk or rowdy behaviour and teenagers behaving anti-socially in public places, along with vandalism and criminal damage.

The new 'Safe from Harm' support service for high risk victims of anti-social behaviour will be carrying out service user satisfaction surveys, which will be used as part of the evaluation of the new service. Sussex Police have also introduced a user experience survey for victims of Anti-social behaviour, who are classed as high or medium risk or have suffered repeat occurrences.

We have developed and procured the support service for high risk victims of anti-social behaviour (including hate incidents) in order to provide support and advocacy to reduce the risk of harm. The number of referrals to this new service is increasing each month.

East Sussex presented its new arrangements under the harm based approach to a Home Office Conference alongside the other 7 Home Office trial areas.

As part of a review of the provision of multi-agency services in relation to Anti-Social Behaviour (ASB) across East Sussex, Sussex Police conducted two victim focus groups. The Victim focus groups were invited to share their individual experiences and then jointly explore as a group how their experience of reporting ASB could have been better.

#### The key issues that emerged:

- Provide feedback to victims
- Bring the balance back to victims
- Provide a reassuring response to victims
- Reduce fear of reprisals
- Take individual offences more seriously
- Empower victims / build confidence
- Provide quicker resolution
- Consider individual vulnerability / understand the impact
- Take victims more seriously
- Reduce restrictions on Police and agencies
- Make a commitment to see the issue through to resolution
- Deal with the issue decisively

The strategic assessment of community safety 2012 will pull together performance management data relating to Anti-social behaviour, whilst this is not available at this time, the information will help to inform the strategic direction for the service.

#### Domestic Abuse and Sexual Violence

1.17 Those who have been in contact with the Independent Domestic Violence Advisor Service (IDVA) are asked to complete a service user evaluation, and these consistently show high proportions of individuals reporting satisfaction with the IDVA provision they have received, and stating that they have experienced beneficial changes since accessing the service.

The Multi Agency risk Assessment Conference (MARAC) is a victim-focused meeting where information is shared on the highest risk cases of domestic abuse between criminal justice, health, child protection, housing practitioners, IDVAs (Independent Domestic Violence Advocate) as well as other specialists from the statutory and voluntary sectors. A safety plan for each victim is then created. The Safer Communities Team chair and administer the MARACs.

### Performance of the MARAC and IDVA Service:

- The MARAC repeat rate was 15.7%; meeting the target of no more than 28% of cases being reviewed
- We have also increased the number of cases discussed at MARAC from 228 at October '10 to 318 in the 12 months to October 2011, which is a significant increase of 90 (+39.5%)

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- We have secured long-term funding for domestic abuse services following the completion of a domestic abuse and sexual violence needs assessment.
- The IDVA service is currently being retendered

#### **Drug Treatment**

1.18 Service users' views are gathered through regular focus groups and survey questionnaire 'postcards', which Sussex Partnership NHS Foundation Trust report every three months. These views have been used to develop Drug and Alcohol Team plans for developing drug misuse treatment services. The feedback is reported to the commissioners and service provider's management team and provides an opportunity for continuous improvement.

Feedback from service users involved in focus group during 2010/11 included requests for:

- More structured activities
- More of a focus on recovery and leaving treatment drug free
- More of a separation between using and abstinent people
- · Increasing group activities, which could be peer-led
- More 'aftercare' activities, and access to informal support after treatment
- More 'involvement' like a user-led magazine, website and support
- More help towards training and employment
- Easier access to information about other services

#### Performance of Drug Treatment Services:

- At May '11, there were 1117 Opiate or Crack Users (OCUs) recorded as being in effective treatment in the county.
- The National Drug Treatment Monitoring System (NDTMS) have set a target that 50% of adults should leave treatment in a planned way. During 2010/11, 64% of adults in East Sussex completed their treatment journey and left in a planned way, which is significantly higher than both the regional and national figures of 48% and 43% respectively.
- The Home Office has granted the East Sussex Drug Alcohol Action Team (DAAT) partnership 'Drug Intervention Programme (DIP) Intensive Area' status in Hastings and Rother on a self-funded basis due to their levels of serious acquisitive crime. This initiative went live on the 1<sup>st</sup> April 2011. At present the Eastbourne, Wealden and Lewes area will remain 'non-intensive', which means that individuals arrested for the same offences in this part of the county will not be required to undergo a drug screen and subsequent referral to treatment.

#### Reducing Re-Offending

#### 1.19 Re-Offending Performance

Re-offending is monitored in terms of: reducing the reoffending of Prolific and Other Priority Offenders (PPOs) and reducing reoffending of all adults under probation supervision. Once a cohort of offenders is defined, their likelihood of reoffending is predicted, based on the characteristics of those people that make up the cohort. The predicted rate of offending is compared against their actual offending.

 The Partnership achieved a 38% reduction in predicted offending for a cohort of 90 PPOs in 2010/11. This is three times better than the original target of a 13% reduction in 219 re-offences against a baseline of 252 offences committed the previous year.

- For East Sussex, the predicted rate of re-offending for all adults under probation supervision between April 2010 and March 2011 was 8.15%. The actual rate of reoffending was measured as 8.57%, an increase of 5.13% on the 2007/8 baseline; this is considered to be of no statistical significance. Re-offending figures for East Sussex (8.57%) are below the Sussex average (8.70%) and the trend for the last four periods has mirrored that of Surrey and Sussex Probation Trust (SSPT).
- A new reoffending measure has been introduced commencing October 2011. New sub cohorts will include adults identified as Class A drug misusers and those released from short sentences and from sentences over 12 months, for adults and youth offenders

The Reducing Re-offending Needs Assessment 2010 highlights that the likelihood of reoffending and/or risk of harm is high for specific subgroups of offenders. This includes women offenders and those aged 18-25 and that these groups in particular would benefit from targeted interventions.

Feedback from service users involved in focus groups during 2010/11 for the Reducing Reoffending Needs Assessment included:

 Secure housing and help to access benefits quickly (particularly post prison release) were amongst the most important factors that offenders perceived would have helped reduce their offending

Further consultation with Women Offenders and 18 to 25 year olds will be undertaken by the Probation Service.

#### **Forward Plan**

1.20 The Spending Review 2010 committed to removing the ring fencing of some grants and consolidating them into community safety funding for PCCs. The PCC will have total discretion on how to allocate this funding. The transitional arrangements for 2012-13, and the details of grants likely to be consolidated are still being worked through by the Home Office. These changes may affect the Council's and Community Safety Partnerships (CSPs) ability to directly commission or even maintain the current level of provision for a number of key services including; young people's substance misuse, domestic abuse, antisocial behaviour, targeted youth support and youth offending.

1.21 In order to prepare for the arrival of the PCC, the Executive Group of the Safer Communities Partnership will be working together with other community safety partnerships across Sussex to:

- Explore the potential for a single joint commissioning offer to the PCC across Sussex and
- gather commissioning information to; understand the implications for community safety services; demonstrate success and value for money in existing community safety programmes, and assist the PCC in making commissioning decisions.
- have a robust Community Safety Agreement process in place, which is designed to strongly influence candidate's election manifestos.

1.22 A key challenge for the year ahead will be the ability of the partnership to maintain current performance in crime reduction during challenging economic times and a reduction in Government funding for community safety. In the past 5 years total crime in the county has fallen by 28%, with 27,728 crimes having been recorded in the 12 months to September '11. However, due to the substantial year on year reductions, and with the

recent cuts in public sector spending, the gap is lessening, and it is likely that this trend will start to plateau or even start to move in a gradual upwards direction.

1.23 In order to continue to improve outcomes across the whole community safety agenda, the following work is in progress for the following areas:

#### Police and Crime Commissioner and Strategic Planning

- Examine the future offer of the Safer Communities Team in light of reducing grants and the introduction of the Police and Crime Commissioner.
- Ensure that our Community Safety Agreement includes all the information which we need to effectively market community safety priorities and activities to the Police and Crime Commissioner candidates.
- Map out which services, currently commissioned from community safety funding, will come under the remit of the Police and Crime Commissioner and what the implications for these services are.
- Plan community safety marketing event(s) for the Police and Crime Commissioner candidates.
- Produce a Strategic Assessment of Community Safety which aligns with public sector financial planning timetables
- Develop a mechanism to collate community engagement findings which identifies how residents' priorities will feed into the Strategic Assessment, Community Safety Agreement and the Police and Crime Commissioner.

#### Corporate Projects

- Work on cross cutting issues such as working on a more joined up approach to the prevention agenda and families with complex needs
- Monitor and report on partnership performance in line with objectives and targets as outlined in corporate plans
- Work with departments in ESCC to implement the harm-based approach to responding to anti-social behaviour & hate incidents.

#### Alcohol

- Work with Public Health and the police to develop a targeted Social Marketing Campaign for alcohol in order to affect behaviour
- Lead on the co-ordination of policy development following the introduction of the new national alcohol policy

#### Anti-Social Behaviour

- Evaluation of the pilot support service for high risk victims of anti-social behaviour and hate crime July 2012
- Develop a targeted marketing campaign to promote the new Anti-Social Behaviour reporting system and service to community groups and potential victims
- Provide strategic support to the ASB thematic group to implement the new approach to anti-social behaviour

#### Domestic Abuse

 Work with partner organisations and provide domestic abuse training and awareness raising, so that front line staff are better able to identify abuse and assess the level of risk and respond appropriately

- Increase domestic abuse and anti-social behaviour MARAC referrals through awareness training and ensuring that this training is mainstreamed wherever possible
- Undertake Domestic Homicide Reviews as required.
- Co-ordinate the domestic abuse Multi Agency Risk Assessment Conferences and ensure these are run in line with best practice guidance
- Develop a targeted marketing campaign to raise awareness of domestic abuse and the services commissioned to support those most at risk from abuse

#### Drugs

- Work with the joint commissioner on the year 2 objectives of the Health and Social Care Commissioning Strategy for Substance Misuse
- Deliver a one year pilot to work closely with drug and alcohol services to lead on the development of 'recovery communities' by developing peer support and encouraging more peer-led activities beyond treatment
- Develop a map of recovery groups and activities that are available in East Sussex by June 2012
- Establish 2 new recovery groups (one in the East and one in the West of the County) by August 2012
- Develop a marketing plan to advertise and promote recovery communities

### Re-offending

 Pilot an approach to supporting the Integrated Offender Management Team develop services to meet the needs of women offenders and 18-25 year olds and to engage the Third Sector in attracting funding to develop services for these two groups

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# **Appendix 1: Medium Term Financial Plan**

The following table provides a summary of the Medium Term Financial Plan for Community Safety.

Community Safety including Drugs and Alcohol Portfolio	11/12 £	12/13 £	13/14 £	14/15
Community Safety	τ.	Z.	τ.	£
Employees	327,800	384,300	393,200	393,200
Transport	5,000	5,000	5,000	5,000
Supplies and Services	35,800	21,300	21,300	21,300
Third Party Payments	527,000	406,000	386,000	386,000
Support Services	28,900	28,700	28,700	28,700
Total Expenditure	924,500	845,300	834,200	834,200
LAA Reward Grant	20,000	25,000	25,000	0
Underspend Brought Forward	21,100	125,500	0	0
Savings to be identified	0	53,400	157,200	186,200
Community Safety Base Budget	883,400	641,400	652,000	648,000
Drugs Intervention Programme	124,900	114,900	0	0
MARAC Support	15,000	0	0	0
DAAT – Pooled Treatment	144,000	64,200	28,500	0
DAAT – Other Local Authorities	33,000	33,000	33,000	33,000
	316,900	97,200	61,500	33,000

#### **NOTES:**

Funding for some of the community programmes will be transferred to the Police and Crime Commissioner in 2013/14.



# PARTNERSHIP BUSINESS PLAN 2012 to 2013



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#### **Foreword**

Community Safety remains one of the top priorities for the people of East Sussex. The Safer Communities Partnership is the key strategic partnership in overseeing the plans to tackle crime, disorder, anti-social behaviour, re-offending and substance misuse. Our partnership involves a wide range of agencies that are committed to ensuring that East Sussex remains a safe place for residents and visitors.

This Business Plan sets out how partners will work together deliver our community safety priorities for 2012/13.

2012 is the year in which we will welcome the arrival of an elected Police and Crime Commissioner to Sussex. The arrival of the Police and Crime Commissioner will introduce significant change to local authorities and Community Safety Partnerships in Sussex. Over the coming year Community Safety Partnerships across Sussex will be developing closer working arrangements.

From 2012 onwards the financial landscape for Safer Communities will significantly change. The Police and Crime Commissioner will receive consolidated grants to fund their community safety priorities and, in April 2013 upper tier and unitary local authorities will take on responsibility for commissioning the full range of drug and alcohol prevention, treatment and recovery services.

We have been making plans with colleagues across Sussex to prepare for the changes which need to be made following the introduction of the Police and Crime Commissioner. This year we are working together on a transition programme, looking at how we commission services, undertake performance management and community engagement activities across Sussex. The aim of this work is to ensure that the transition process achieves the best outcomes for East Sussex residents.

We are also looking at the way we work together to ensure that we are best placed to continue delivering positive outcomes for local people in the changing financial landscape.

Central to our work is listening to and responding to the concerns of our communities at both a strategic and operational level. This year we will focus on developing the way in which we engage with and respond to the concerns of our communities.

Total crime in East Sussex has fallen over the last five years and continues to do so. We will continue to work in partnership to maintain the current performance in crime reduction during challenging economic times.

I am looking forward to working with all our partners to deliver the community safety priorities. I welcome the new challenges and opportunities that lie ahead. This plan will inevitably develop further as we progress, but the overall aim will be to make East Sussex an even safer place to live, work and visit.

If you have any questions on the work of the Safer Communities Partnership please contact the Safer Communities Team on 01323 466549 by email; <a href="mailto:safercommunities@eastsussex.gov.uk">safercommunities@eastsussex.gov.uk</a> or by going to our website <a href="https://www.safeineastsussex.org.uk">www.safeineastsussex.org.uk</a>

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Councillor David Elkin, Cabinet Lead Member for Community Safety and Chair of the East Sussex Safer Communities Steering Group



### Introduction

#### About this plan

Every year the East Sussex Safer Communities Partnership undertakes a strategic assessment of community safety in order to select priorities for joint work and plan activity for the forthcoming year. The priorities selected by the partnership are based on analysis of data and residents' perceptions of crime, anti-social behaviour and substance misuse. The assessment also assists the District and Borough Community Safety Partnerships in selecting their local priorities.

This plan sets out the prioritites for East Sussex Safer Communities partnership, how performance will be measured and monitored, the infrastructure required to deliver activity, and how services are commissioned. Actions which will contribute to the delivery of partnership priorities will be developed by thematic groups following production of this plan.

#### Our priorities for 2012 to 2013

The priorities selected by the East Sussex Safer Communities Partnership for 2012/13 are:

- Working with others in the community to make sure that they are better at recognising domestic abuse. People suffering abuse will be encouraged to talk to someone so that together we can help them to protect themselves from further abuse.
- Working to improve our response to those who are distressed by the behaviour of others in their neighbourhood, particularly when it is targeted due to a particular characteristic of the victim.
- Working with the small number of people in the community who commit
  the largest number of crimes, to change their behaviour and reduce the
  likelihood of them committing further crimes.
- Working to reduce the harm that alcohol can cause; through too much drinking, underage drinking and drinking in pubs and nightclubs.
- Supporting people to live drug free lives, whilst reducing the harm caused to the community by those that continue to use and reducing drug related crime.

The priorities selected by the District and Borough Community Safety Partnerships can be found in the overview section on page 13.

### Thematic Overviews

#### Anti-Social Behaviour

Improve identification and multi-agency response to people most at risk from anti-social behaviour (ASB) and hate incidents (HI).

#### **Aims**

- 1. Improve the identification of anti-social behaviour and hate incidents and the confidence of the public to tell partnership organisations about abuse.
- 2. Ensure the ability of staff in key partnership organisations to identify repeat and vulnerable victims of ASB and HI.
- 3. Increase the number of housing providers that can identify repeat and vulnerable victims of ASB & HI.
- 4. Streamline partnership processes around ASB and HI in order that partnership organisations can identify the right service to help reduce the harm caused to the victim in a multi-agency way.

#### Measure

The following will be used to measure our performance:

- Number of High, Medium and Standard Risk ASB/HI victims identified in each district/borough quarterly.
- Number of reported ASB incidents and crimes in each district/borough
- Number of reported hate motivated incidents and crimes in each district/borough
- Number of people identified as high risk at the point of report and referred to the Safe from Harm service whose risk level is then reduced.
- Number of repeat victims of ASB/HI
- ASB/HI victim service user satisfaction results
- Improved public perceptions of ASB/HI

#### **Delivery Infrastructure Requirements**

- There are a number of ASB meetings which require resource commitments
  - o Anti-Social Behaviour Risk Assessment Conferences
  - o ASB Thematic Group
  - o ASB Sussex-wide Practitioners Group
  - Sussex Police ASB Force meeting
  - o Hate Crime Sub Group
- Resources are required to maintain the ongoing monitoring and evaluation of the 'Safe from Harm' service.

#### **Domestic Abuse**

Improve identification of people most at risk from domestic abuse and deliver effective multi-agency responses.

#### Aims

- 1. Improve the identification of domestic abuse and the confidence of the public to tell partnership organisations about abuse.
- 2. Improve the ability of front line staff in East Sussex to make good assessments of risk of harm for people experiencing domestic abuse.
- 3. Derive learning and service improvement opportunities from Domestic Homicide Reviews across all relevant services.
- 4. Ensure specialist domestic abuse services are as effective as they can be.
- 5. Promote early intervention where domestic abuse cases do not meet MARAC or Child Protection Thresholds to prevent escalation to these levels of risk
- 6. Improve the effectiveness of MARAC in East Sussex.

#### Measures

- 1. The number of cases reviewed by East Sussex Multi Agency Risk Assessment Conferences per 10,000 adult female population compared to the national average.
- The proportion of action plans developed by Multi-Agency Risk Assessment Conferences which result in improved safety of the domestic abuse victim (through individual risk reviews). Some action plans may not result in an increase of victim safety, particularly if there is low engagement with services.
- 3. The proportion of clients of the Independent Domestic Violence Advisor Service completing user evaluations who state they have benefited from that service.

#### **Delivery Infrastructure Requirements**

- The delivery of this plan will be overseen by the East Sussex Domestic Abuse Group, which also has responsibility as the steering group for MARACs in East Sussex. A domestic abuse training sub-group will coordinate the development and delivery of domestic abuse training, in conjunction with the Local Safeguarding Children Board.
- Commissioned domestic abuse services will be monitored by the relevant commissioner or commissioning group.
- Increasing referrals to MARAC will require partnership organisations to train front line staff in abuse identification and DASH training.
- Increasing MARAC volume will require a review of how MARACs are structured and delivered.
- Increases in numbers of known high risk victims of domestic abuse will require additional investment in the IDVA Service or a reduction in the service offer to medium and standard risk victims.

# Reducing Reoffending

Reoffending by those offenders at high risk of repeat offending is reduced through a co-ordinated approach involving strengthened relationships between statutory and voluntary agencies, the joint commissioning and delivery of services

#### **Adult Re-offending**

The East Sussex Reducing Reoffending Board Integrated Offender Management Strategic Plan details the following overall aims:

#### **Aims**

- 1. Set a strategy for the development of Integrated Offender Management.
- 2. Enable offenders to access and maintain suitable accommodation
- 3. Maintain and improve the health and well-being of offenders
- 4. Offenders are assessed and supported to recover from drug and alcohol problems
- 5. Ensure individuals working with offenders adopt a family centred approach and services are mapped and aligned to ensure that gaps and duplication is eliminated wherever possible
- 6. Support the development of a productive, stable, offence-free lifestyle with non-offending associates

#### Measures

- 1. Proven rate of reoffending
- 2. Adult proven reoffending rate (based on 12 month rolling cohort)
- 3. Reoffending by PPOs (previously NI30) number of re-offences from those in cohort over 12 months
- 4. Successful completion of statutory offenders
- 5. Successful engagement of non-statutory offenders
- 6. Accommodation status at termination of order/licence
- 7. In employment, training or education at termination of order/licence

#### **Delivery Infrastructure Requirements**

There are a number of IOM meetings which require resource commitments:

- East Sussex Reducing Re-Offending Board –quarterly including admin
- Sussex Criminal Justice Board IOM meeting quarterly
- IOM Governance Meeting (quarterly)
- IOM Team Meetings (fortnightly East/West split)

#### **Youth Justice**

#### Aims

- 1. To reduce reoffending by young people resident in East Sussex
- 2. To reduce the number of young people sentenced and remanded to custody
- 3. To ensure the availability of robust alternatives to custody, including ISS (intensive supervision and surveillance) and FFT (Family Functioning Therapy)
- 4. To reduce the numbers of Looked After Children (LAC) being prosecuted
- 5. To review the current risk management and DYO meetings to ensure more robust risk management systems

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6. To reduce the number of first time entrants into the criminal justice service

#### Measures

- 1. Proven rate of reoffending (based on 12 month rolling cohort)
- 2. First time entrants to the youth justice system;
- 3. Percentage of young people receiving a conviction in court who are sentenced to custody.
- 4. Number of days young people are remanded to custody
- 5. Numbers of Looked After Children (LAC) offending

#### **Delivery Infrastructure Requirements**

The Chief Officer Group (COG) is the management board for the Youth Offending Team.

It is the duty of every local authority, acting in co-operation with partner agencies (who are under a duty to co-operate with the local authority), to establish for their area one or more youth offending team (YOT).



# Drug Misuse

Reducing drug related offending, supporting people to live drug free lives whilst reducing harm for those who continue to use drugs

#### **Adult Drug Treatment**

Local people who need help for drug or alcohol misuse can quickly access effective treatment services and recovery communities that are shaped by the people they support

#### **Aims**

- 1. Drug and alcohol commissioners work closely with all relevant partners to commission services based on outcomes
- 2. Recovery is initiated by maintaining and improving access to early and preventative interventions, and to treatment
- 3. Treatment is recovery-orientated, effective, high-quality and protective
- 4. Treatment delivers continued benefit and achieves appropriate recovery-orientated outcomes, including successful completions
- 5. Treatment supports people to achieve sustained recovery

#### Measures

The measures for Adult Drug Treatment are taken from the new Public Health Outcomes framework.

- Successful completions of drug treatment
- People entering prison with substance misuse dependence issues who are not previously known to community treatment
- Achievement of priorities indicated in the DAAT's treatment plan for 2012/13

#### **Delivery Infrastructure Requirements**

- The delivery of the adult treatment plan will be overseen by the Treatment Performance Group and DAAT board.
- Commissioned drugs services will be monitored by the DAAT commissioner and Joint Commissioning Group.<sup>1</sup>

#### Young People's Drug and Alcohol Treatment

#### Aims

- 1. Improve identification, referral and/or joint working with Looked After Children and Care Leavers
- 2. Improve data collection within Under 19's SMS treatment outcome profile reporting
- 3. Understand the circumstances behind repeat presentations to Accident and Emergency departments and ensure that all young people with repeat

Please see also the East Sussex Commissioning Strategy for substance misuse 2012-15, Adult Drug Treatment Plan 2012-13 and Mental Health Joint Commissioning Team Business Plan 2012/13

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presentation, have a Children's Services care plan in place that incorporates substance misuse provision

4. Work with partners to ensure young people receive universal prevention messages regarding alcohol misuse

#### Measures

- 1. Referral to Under 19's Substance Misuse Services by Looked After Children and care leaver services
- 2. Treatment Outcome Profile reporting via NDTMS
- 3. Report on all repeat presentations at A&E by young people due to substance use and audit of integrated care plans
- 4. Implement the recommendation pertaining to universal alcohol communication, contained within the young people's substance misuse needs assessment 2011

#### **Delivery Infrastructure Requirements**

- 1. Local Management Team for Social Care Services and YPPMG
- 2. Young Peoples Performance Management Group
- 3. Young Peoples Performance Management Group and Children's Services 11-19 strategic partnership group
- 4. Alcohol steering group and the Children's Services 11-19 strategic partnership group

# **SWIFT (Specialist Family Services – Substance Misuse delivery strand)**

#### **Aims**

To provide a specialist drug and alcohol assessment and treatment service for families engaged within child protection processes, where parenting has been negatively affected by substance misuse.

Reflect a "Think Family" approach to parental treatment needs that is aligned to the multi disciplinary family assessment and intervention proposal outlined within the Family Justice Review 2011.

#### Measures

- 1. Successful completions from drug treatment (25 per annum)
- 2. Numbers of specialist (proportionate) assessments undertaken (150 per annum)
- 3. Implementation of full 2012/13 service specification

#### **Delivery Infrastructure Requirements**

Reports to Children's Services Senior Management Team and DAAT Board

#### Alcohol

Reduce the health and social harms caused by alcohol misuse and underage drinking

#### Aims

Priorities selected by the Alcohol Steering Group to focus on are:

- 1. Underage Drinking focusing on alcohol use in combination with substance use including Legal Highs, addressing the issue of parental supply of alcohol to minors, linking in with Families with Multiple Problems.
- 2. Community Alcohol Partnerships support the expansion of CAPs across the East Sussex districts and boroughs, sharing learning from existing initiatives
- 3. Increasing and Higher Risk Drinking understand more about the drivers and barriers of changing behaviour and prevent people from becoming moderately or severely dependent drinkers.

#### Measures

 Work with Public Health to agree consistent approach to measures and reporting

#### **Delivery Infrastructure Requirements**

The delivery of an action plan for each of the above priorities will be overseen by a named lead officer and reported to the East Sussex Alcohol Steering Group. The East Sussex Alcohol Steering Group reports into the DAAT Board.

# Families with Multiple Problems

Relevant partners to be involved in and support the work of the Families with Multiple Problems project

The Families with Multiple Problems project (FwMP) is exploring how public resources might be used more cost effectively to address the problems experienced and caused by families with whom a number of agencies are currently involved, whether through the criminal justice system, or as providers of housing, welfare benefits or health and social care services.

Most members of the East Sussex Safer Communities Partnership are members of the FwMP Project Board or Team due to the strong links between the aims of this project, the work of the Safer Communities Partnership and the aims of individual organisations.

The Partnership has agreed the need to maintain support for the FwMP project and dialogue between the FwMP Board and Safer Communities Partnership in order to ensure the linkage of the two very important agendas.

# **District and Borough Overviews**

# Eastbourne Community Safety Partnership

Our vision is to improve people's lives in Eastbourne's Communities by working in partnership to reduce the levels of crime and anti-social behaviour and to manage the fear of crime.

#### Aims

Domestic Abuse	Increase reporting and reduce repeat incidents of domestic
	abuse
Alcohol Related	Reduction in crimes associated with alcohol abuse, to
Crime and Disorder	include street drinking, public place violent crime and under
	age drinking.
Anti-social	Reduce anti-social behaviour incidents including criminal
Behaviour	damage and youth arsons
Neighbourhood	Development of effective Neighbourhood Management
Management	following on from piloted areas, targeting localized issues.
Volume Crime	Reducing and detecting volume crime including burglary,
	theft and shoplifting
Community	Improve communication and confidents among
Engagement	Eastbourne's residents

N.B. Full details please refer to the Eastbourne CSP Plan Version 2.1

#### Measures

A range of measures will be drawn from a number of sources to monitor progress with each of the Partnership's aims throughout the year, this will include both quantitative and qualitative elements:

- Increased reporting of domestic abuse incidents, awareness building and reduction of repeat incidents
- Reduction in violent crimes and ASB incidents identified through alcohol misuse, reduction in number of incidents attended by Blitz
- Reduce criminal damage by 5%
- Effective Neighbourhood Management project resulting in reduction in overall crime and targeting ASB.
- Reduction in reported incidents of shoplifting, burglary and theft.
- Improved confidence measured by community feedback, Panel Meetings.

#### **Delivery Infrastructure Requirements**

- Community Safety Support Officer for Eastbourne Community Safety Partnership.
- Community Safety Partnership meetings
- Monthly Joint Action Groups (JAG)
- Funding available to Joint Action Group (JAG)
- Mainstream service provision

# Safer Hastings Partnership

In Hastings we will put the needs of victims of antisocial behaviour first when dealing with incidents of antisocial behaviour and work in partnership to sustain the significant reductions in crime achieved over the last five years .

#### **Aims**

Alcohol Related Crime & Disorder	Focus on underage drinking and public place violence	
Anti-Social Behaviour & Environmental Crime	Reduce the amount of antisocial behaviour and environmental crime experienced by residents in Hastings.	
Arson	Reduce the number of deliberate and accidental fires.	
Hate Crime	Encourage reporting of hate crime. Work with partners/public sector to encourage training of staff in recording and referring hate crime incidents.	
Domestic Abuse	Increase reporting of domestic abuse and reduce repeat victimisation.	
Local focus on volume crimes of criminal damage and theft (via JAG meetings) Priority neighbourhoods are Castle and Central St Leonards		

#### Measures

A range of measures will be drawn from a number of sources to monitor progress with each of the Partnership's aims throughout the year, this will include both quantitative and qualitative elements:

- Reduce injury violence by 3% by tackling street drinking and reducing alcohol related crime.
- Tackle ASB by focusing on victims and assessing risk. Reduce criminal damage by 5%.
- Reduce the number of accidental fires in dwellings and deliberate fires by 6% and ensure that 65% of Home Safety Visits are to vulnerable people.
- Monitor levels of reported Hate Crime.
- Monitor levels of reported Domestic Abuse.

#### **Delivery Infrastructure Requirements**

- Community Safety Support Officer for Safer Hastings Partnership.
- Community Safety Partnership meetings.
- Monthly Joint Action Groups (JAG).
- Funding available to Joint Action Group (JAG).

Funding available to the partnership will be targeted towards our priorities. This will be allocated through an internal process with bids under £3,000 going to Joint Action Group (JAG) meetings for approval. The Safer Hastings Partnership Board will be consulted on all applications exceeding £3,000.

<sup>\*</sup> these measures also link in with the priorities identified in the 2011-14 plan.

# Lewes Community Safety Partnership

Our vision is to improve people's lives in Lewes's Communities by working in partnership to reduce the levels of crime and anti-social behaviour and to manage the fear of crime.

#### **Aims**

Volume Crime	Reduction and detection including burglary, shoplifting and theft.
Anti-social Behaviour	Reduce the amount of anti-social behaviour experienced by residents in Lewes.
Domestic Abuse	Establish the levels of and reduce repeat incidents of domestic abuse
Road Safety	Reduce the number of killed or seriously injured on Lewes District's roads
Community	Improve communication and confidence among Lewes
Engagement	District's residents

#### Measures

A range of measures will be drawn from a number of sources to monitor progress with each of the Partnership's aims throughout the year, this will include both quantitative and qualitative elements:

- Reduction in volume crime
- Increase in public confidence in tackling ASB through Op Blitz, measured at Local Panel meetings, JAGs and Quality Streets
- Monitor levels of Domestic Abuse
- Reduce the number of recorded killed and seriously injured by 10%
- Improved confidence measured by Community Surveys, local Panel Meetings, JAGs.

#### **Delivery Infrastructure Requirements**

- Community Safety Support Officer for Lewes Community Safety Partnership.
- Community Safety Partnership meetings
- Monthly Joint Action Groups (JAG)
- Funding available to Joint Action Group (JAG)
- Mainstream service provision

# Safer Rother Partnership

We aim to ensure that Rother remains a safe place to live, work and visit by working in partnership to reduce the levels of crime and anti-social behaviour and managing the fear of crime.

#### **Aims**

Antisocial Behaviour	Reduce the amount of antisocial behaviour experienced by residents in Rother by looking at key locations/hotspots and offenders and victims.
Cross Border Crime	Traveling criminals committing key crimes, eg burglary, rural crime - including metal theft, burglary other than dwellings, thefts from rural and farm buildings, caravan breaks, oil/fuel theft etc.
Anti-social driving	Identified priority by local communities and neighbourhood panels (the need to monitor the increase in children involved in KSIs).
Reducing the impact of offenders and families with multiple problems	Who commit crime and antisocial behaviour which significantly affects communities in Rother.
Domestic Abuse	Establish the true level of domestic abuse in rural communities.

#### Measures

A range of measures will be drawn from a number of sources to monitor progress with each of the Partnership's aims throughout the year, this will include both quantitative and qualitative elements:

- Reduction in ASB types as a priority at neighbourhood panel meetings and for the community.
- Reduction in burglary of homes & buildings other than homes, rural crimes and the activity of offenders who travel across neighbouring districts.
- Reduction in reports of antisocial driving being an issue at neighbourhood panel meetings and for the community.
- Reduction in total crime for 2012/13.
- Monitor levels of reported domestic abuse.

#### **Delivery Infrastructure Requirements**

- Community Safety Support Officer for Safer Rother Partnership.
- Community Safety Partnership meetings.
- Monthly Joint Action Groups (JAG).
- Funding available to Joint Action Group (JAG).

# Safer Wealden Partnership

Our vision is to improve people's lives in Wealden's Communities by working in partnership to reduce the levels of crime and anti-social behaviour and to manage the fear of crime.

#### **Aims**

Burglary Other Than Dwelling	Reduce the number of burglary other than dwelling incidents.
Anti-Social Behaviour	Reduce the amount of anti-social behaviour experienced by residents in Wealden.
Road Safety	Reduce the number of people killed or seriously injured on Wealden's Roads.
Community	Improve communication and confidence amongst
Engagement	residents in Wealden.
Domestic Abuse	Raise awareness and promote the help and support services available for victims of Domestic Abuse.
Partnership working	Work with our partners at County level to support and work towards wider community safety objectives in the East Sussex Community Safety Partnership Business Plan 2012 to 2013.

#### Measures

A range of measures will be drawn from a number of sources to monitor progress with each of the Partnership's aims throughout the year, this will include both quantitative and qualitative elements:

- Reduce the number of burglary other than dwelling incidents by 3% from the 2011/12 baseline.
- Reduction in the number of the signal crimes of criminal damage and deliberate fires from the 2011/12 baseline.
- Reduce the number of people killed or seriously injured on Wealden's Roads by 10% over the period of 2010 to 2013.
- Confidence amongst residents, as measured by the Sussex Police Local Neighbourhood Insight Survey and the British Crime Survey
- Levels of reported Domestic Abuse

#### **Delivery Infrastructure Requirements**

- Community Safety Support Officer for Wealden Community Safety Partnership.
- Community Safety Partnership meetings
- Monthly Joint Action Groups (JAG)
- Funding available to Joint Action Group (JAG)

# **Performance Management**

Performance Management of this business plan is undertaken in collaboration with all of the members of the East Sussex Safer Communities Partnership. A Partnership dashboard has been developed which is designed to measure, monitor and manage the priority areas outlined within the thematic sections of this plan.

The dashboard is a specific and concise document that is designed to provide:

- a) an overview of performance in relation to community safety using the headline measures for all of the partnership priority areas
- b) a detailed look at all of the priority areas, including commentary on services commissioned by the Partnership where appropriate
- highlights of any areas which partners feel could be any potential risks or issues in relation to performance, including narrative concerning why this might be and what is being done to tackle this
- d) findings of community engagement which has been carried out by Partners at both a County wide and local level, including any findings that can help inform the work of the Partnership.

# Listening to and Responding to Community Concerns

Key to planning the community safety activity in East Sussex is seeking the views of local residents and using this, alongside information we hold as agencies, to inform our business planning processes. It is also important that we can tell the community how we are tackling their concerns.

The Strategic Assessment, on which partnership priorities are selected at a strategic level, looks at community concerns gathered through the Sussex Police Neighbourhood Survey and the Partnerships Community Safety in Your Area Survey.

At a local level the majority of District and Borough Community Safety Partnerships use 3 methods of community engagement:

- 1. neighbourhood panel priorities and feedback
- 2. quality streets / face the people
- 3. youth panels

#### Aim

To collate/map existing strategic community consultation and analyse the results alongside demographic segmentation (MOSAIC), British crime survey data and crime data to help identify the issues/perceptions that most concern residents. The results will be used within a tactical coordination processes to direct partnership resources to improve confidence, engagement and reduce harm and the fear of harm.

#### Actions for 2012/13

- Re run the Partnerships Community Safety in Your Area Survey using the East Sussex Residents Panel.
- Collate the 3 sources of strategic community consultation results. Map them through MOSAIC and overlay with police crime and demographic data.
- Partners to decide at the Resources and Performance Group which issues need to be addressed and establish a working group, which will deliver a community engagement tactical plan (including PIER action plans).
- The PIER action plan will identify which issues we will address, how we will deal with them and how we communicate with residents.
- Engage with the East Sussex Speak Up forum who will provide a network for Voluntary and Community Social Enterprises (VCSE) to demonstrate issues of local need, highlight local priorities and represent the most marginalised and vulnerable individuals in society.

Note: PIER (actions to Prevent, gather Intelligence, Enforcement, Reassure)

# Commissioning

# Services Commissioned by the East Sussex Safer Communities Partnership and Drug and Alcohol Action Team

The following services are commissioned to deliver the Safer Communities and Drugs and Alcohol Team partnership outcomes. The Safer Communities Team leads and / or facilitates these arrangements for the East Sussex partnership.

From April 2013 local authorities will commission sexual health promotion and genitourinary medicine and contraception services, clinical commissioning groups are expected to commission abortion services and the NHS Commissioning Board will commission HIV treatment and Sexual Assault Referral Centres.

Community Safety Area	Description of Service
Domestic Abuse	Independent Domestic Violence Advisor (IDVA)
	Service

In April 2012 the Council let a new three year contract for the provision of an Independent Domestic Violence Adviser Service, on behalf of the East Sussex Safer Communities Partnership.

Independent Domestic Violence Advisers (IDVAs) provide advice, support and advocacy to adults who are at risk of serious harm from domestic abuse. The work of Independent Domestic Violence Advisers forms part of the multi-agency work to tackle domestic abuse, particularly the Multi Agency Risk Assessment Conferences (MARAC) where the IDVA represents the views of the victim. This work primarily focuses on safeguarding where there are indicators of serious harm present, for example serious injury, psychological damage or homicide. The IDVA service is provided by CRI.

This is a three year contract which will run until to March 2015, with the option to extend for two additional years.

Anti-Social Behaviour and	Safe From Harm Service
Hate Crime	

As part of a new victim centred approach to tackling hate crime and anti-social behaviour, through the Safer Communities Partnership, East Sussex County Council has commissioned a support service, for those who have been identified as being at risk of harm, as a result of their exposure to serious or persistent abuse or harassment from other members of the community. The service aims to reduce the level of distress experienced through a range of practical measures and emotional support and forms part of a multi-agency approach. The Safe From Harm Service for victims of ASB and Hate Crime, where the victims is identified as at risk of harm is provided by South Down.

This is a one year pilot contract in place until 31 July 2012.

Sexual Assault	Sexual Assault Referral Centre (	SARC)

The Sexual Assault Referral Centre (SARC) is commissioned by a pan-Sussex consortium into which the East Sussex Safer Communities Partnership contributes a share of funds. Aftercare support and psychological therapies are delivered by local organisations. The SARC is available to victims of rape or sexual assault over the age of 14. The service includes specialist forensic examination, dedicated support workers, sexual health services and support through the criminal justice system. The SARC serving the Sussex Police force area is known as the Saturn Centre, and is based in Crawley hospital.

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Funding for the service has been allocated on a year by year basis pending the introduction of a NHS Commissioning Board.

The commissioning function for adult drug treatment services is undertaken in the Joint Commissioning Unit in Adult Social Care. The commissioning function for young people's substance misuse drug treatment services is undertaken in Children's Services. The Safer Communities Team supports the strategic planning for the Drug and Alcohol Action Team.

Community Safety Area	Description of Service
Adult Drug Misuse	Adult Community Drug Treatment Services

There are two community treatment hubs for adults in East Sussex. The Eastbourne, Lewes and Wealden Substance Misuse Team and the Hastings and Rother Substance Misuse Team. There is also a range of satellite, outreach and 'shared care' services that extend across rural East Sussex.

Services include Arrest Referral via the Drugs Intervention Programme (DIP) as well as Testing on Arrest in Hastings and Rother. The treatment provider is Sussex Partnership NHS Foundation Trust in partnership with CRI. Funding for the service is via the Drug and Alcohol Action Team's Adult Pooled Treatment Budget and DIP grant.

Adult Alcohol Misuse	Community Alcohol Team
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The Community Alcohol Team has service hubs in Eastbourne and Hastings and workers are also based within primary care settings across East Sussex at regular times of the week. The service provides specialist advice and information, and non-residential structured treatment interventions. The Community Alcohol Team works closely with the police, courts, probation and local prison to deliver services for offenders. The Community Alcohol Team in East Sussex is commissioned by the DAAT and provided by Action for Change. Action for Change also delivers a service in East Sussex for carers of people with drug and alcohol misuse, funded through Adult Social Care's Commissioning Grants Prospectus.

Parental Drug and Alcohol	Safeguarding with Intensive Family Treatment	
Misuse	(SwIFT)	

The DAAT commissions specialist drug and alcohol treatment services for adults where there is also a significant concern about the safety of children in the household from the integrated SWIFT team that is hosted within East Sussex County Council's Children's Services Department. The SWIFT team also provides multi-professional treatment for parents who have mental health needs, where there is domestic violence affecting children, and on issues of sexual risk. The team includes health and social care staff and is jointly governed through adult and children's services. Intensive treatment for substance misuse, including drug testing where appropriate, is linked to support to improve the parenting and safety of children through services and interventions that are mutually supportive to improve both adult and child outcomes.

Prison Drug and Alcohol	HMP Lewes
Misuse	

HMP Lewes is located in East Sussex, and the provision of substance misuse services within the prison is a responsibility of the DAAT until this power is transferred to the NHS Commissioning Board in 2013. The DAAT partnership has led the market testing of the prison service through joint commissioning arrangements and a contract for redesigned services will be issued during 2012/13.

Community Safety Area	Description of Service
Residential Drug and Alcohol	
Misuse	

Residential treatment placements are purchased using a combination of Adult Social Care community care budget and DAAT pooled treatment budget. Placements are based on individual's assessed needs and preferences. The partnership's commissioning strategy describes the intention to increase recurrent allocations from the DAAT pooled treatment budget to increase access to residential care throughout the period of the current strategy

Young People's Drug and	Under 19s Substance Misuse Service (U19s
Alcohol Misuse	SMS)

The Under 19s Substance Misuse Service (U19s SMS) provides one-to-one support to young people under the age of 19 who misuse drugs and/or alcohol and to their carers, in appropriate circumstances. The multidisciplinary team engages young people and, following assessment, develops a treatment plan specific to their substance misuse needs. The U19s SMS supports young people through treatment so that they leave in an agreed and planned way. The service model consists of co-located specialist workers in the Youth Offending and Social Care Youth Support Teams. This has received positive recognition by the Children's Services OFSTED and HMIP YOT Inspection Teams. The U19s SMS sits within the Children's Services Department of East Sussex County Council.

# Additional Services for Young People Provided by East Sussex County Council Children's Services

	Youth Offending	East Sussex Youth Offending Team (YOT)
	The Youth Offending Team (YOT	) brings together workers from children's
	services, Sussex Police, the prob	pation service, the NHS and the voluntary sector.
	Their aim is to prevent children	and young people aged 10-17 from offending and
	reoffending. Projects include Cor	mmunity Payback and Restorative Justice.
	Targeted Youth Support	East Sussex Targeted Youth Support (TYS)
Targeted youth Support offers young people assistance when they need add		oung people assistance when they need additional
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largeted youth Support offers young people assistance when they need additional advice, information and support. They offer support around sexual health, mental health, drugs and alcohol, family and relationships, education and training, money and accommodation. Youth work sessions include sports and arts based activities, involvement in Youth Councils and local volunteering opportunities.

# **Prevention**

The partnership recognises the importance of prevention and early intervention for all the priority areas.

Following agreement of the partnership business plan all activity will be identified. This activity will include District and Borough preventative activity. This will provide a holistic picture of partnership preventative activity which can then be reviewed for gaps and further opportunities for joint working.

